

Accessibility statement for Southwater Parish Council

This accessibility statement applies to Southwater Parish Council's (SPC) website hosted at: [Home | Southwater Parish Council \(southwater-pc.gov.uk\)](https://www.southwater-pc.gov.uk)

This website is supported by Wix and managed by Southwater Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate using just one finger
- tell where you are on the page
- zoom in up to 200%
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of Job Access With Speech (JAWS), NonVisual Desktop Access (NVDA) and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is?

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text (but you can expand your device screen size to magnify pages)
- some older PDF documents may not be accessible to screen reader software.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email – enquiry@southwater-pc.gov.uk
- Call – 01403 733 202
- Write to our Parish office at: Address: Beeson House, 26 Lintot Square, Fairbank Road, Southwater RH13 9LA

We'll consider your request and get back to you as soon as we can.

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit, we can arrange a British Sign Language (BSL) interpreter. Find out how to contact us by visiting our Contact Us Page.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please email: enquiry@southwater-pc.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us by visiting our website:

[Contact Us | Southwater Parish \(southwater-pc.gov.uk\)](#)

Technical information about this website's accessibility

Southwater Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Southwater Parish Council is committed to providing a website that is accessible to the widest possible audience, regardless of circumstance and ability. We aim to adhere as closely as possible to the Web Content Accessibility Guidelines (WCAG 2.2, Level AA), published by the World Wide Web Consortium (W3C). These guidelines explain how to make Web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly to everyone. Whilst Southwater Parish Council strive to adhere to the guidelines and standards for accessibility, it is not always possible to do so in all areas of the website and we are currently working to achieve this. Be aware that due to the dynamic nature of the website, minor issues may occasionally occur as it is updated regularly. We are continually seeking out solutions that will bring all areas of the site up to the same level of overall web accessibility.

Content that's not within the scope of the accessibility regulations:

PDFs and other documents

Some of our PDFs are essential to providing our services. For example, we have PDFs for meetings and agenda.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions (subtitles) to live video streams because live video is [exempt from meeting the accessibility regulations](#). To view live video streams of SPCs meetings, please visit our YouTube Channel: [SPC YouTube Channel](#)

Dark mode

Our website provider is not able to offer dark mode for this site yet.

Preparation of this accessibility statement

This website was last tested for accessibility on 20th August 2024. The test was carried out by Parish staff by using the WAVE web accessibility evaluation tool. Here is a link to the tool, accessing the home page: [WAVE Report of Home | Southwater Parish Council \(webaim.org\)](#). As part of using the tool, various pages of the website have been tested.

Reviewed by Southwater Parish Council on 21st August 2024.